

Merging Your MGA BankMobile Vibe Account (formerly MyKnightCard) with your MSC or MGC HigherOne Account

MGA is the consolidation of the former MSC and MGC institutions. Students enrolled for 201305 under the former MSC and MGC systems have been sent a 'MyKnightCard' for the new Middle Georgia State University; all students registering for/after the 201308 term are being sent this new BankMobile card (formerly HigherOne card). Effective July 1, 2013, all refunds will be processed through the MGA BankMobile Vibe Account (formerly HigherOne account). You **must select a refund delivery preference for your new BankMobile Vibe Account** for refunds made to you after July 1, 2013.

There are two options that you have in our multi-school affiliation situation: **merging** your old account with your new account or keeping both accounts separate. When making your decision, please remember that **refunds will no longer be issued to your original (MSC or MGC) HigherOne accounts.**

Merging Accounts:

- When selecting a refund delivery preference with the card from your new school (MGA), enter the primary email address from your previous account (MSC or MGC).
- The system will ask you to either change the email address or enter the password from your old account. Enter the password from your old account (MSC or MGC) to be able to merge your accounts.
- If you enter the correct password, you will have the option to cancel your card from the first account.
- Your accounts are now **merged!**

Keeping Your Accounts Separate:

- When selecting a refund preference with the card from your new school, enter an email address that is different from your previous account.
- Continue with selecting a refund preference.
- Your accounts will now be separate.

Please Note: Once your accounts have been **merged**, BankMobile (formerly HigherOne) is unable to unmerge them