

## Police

### Fiscal Affairs

#### Administrative Unit Assessment FY 2018 (July 2017 - July 2018)

#### Department and Assessment Report Information

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For which department or area are you reporting?	Police
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#### Departmental Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

<b>What is the mission statement for this department/area? Your mission should explain why the department/area exists and who it serves.</b>	Middle Georgia State University Police Department is committed to protect and provide professional and dedicated public service to the campus community with courage, dependability and integrity.
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<b>What are the goals for this department? These should be the "big things" the department/area intends to accomplish within 5 years.</b>	1. Enhance our working relationship with the campus community. 2. Become attractive employer to current and potential employees so that we can continue to attract and retain the highest-caliber of personnel possible. 3. Provide our employees with the most current and high-quality training available while delivering equity in career-development opportunities. 4.
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## Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY 18. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY19.

### Objective 1

<b>Objective 1: What was this department's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</b>	To expand MGA Police Headquarters on the Macon campus to accommodate current and future police operations.
<b>Objective 1: How did your department measure this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</b>	Completion of building designs and projects by participating vendors and contractors.
<b>Objective 1: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</b>	100 percent of building completion
<b>Objective 1: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</b>	50%
<b>Objective 1: Did your department meet this objective?</b>	The department did not meet this objective.
<b>Objective 1: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</b>	During the planning phase of this objective the realization of fiscal limitations as they relate to police technology were more fully recognized. Reductions were made where feasible and future plans made to purchase items systematically over several fiscal years.

## Objective 2

<b>Objective 2: What was this department's second objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</b>	Transition communications center from "Inquiry Level" to "Full Operations" status with the Georgia Crime Information Center.
<b>Objective 2: How did your department measure this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</b>	Award of "Full-Terminal Status" from the GBI and GCIC as well as termination of contracts currently in place with other agencies to cover shortcomings of communications center.
<b>Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</b>	50% change in communications division functionality and ability through increased operations.
<b>Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</b>	25%
<b>Objective 2: Did your department meet this objective?</b>	The department did not meet this objective.
<b>Objective 2: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</b>	The department learned that this undertaking was much more complex than originally thought. Advanced certifications are required of ALL communications staff that stipulate coursework with exam completions. This was extremely difficult with 75% of dispatch personnel being part-time and the high turnover rate associated with the job.

### Objective 3

<b>Objective 3: What was this department's third objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</b>	To obtain AED, first-aid, and CPR training for all sworn personnel.
<b>Objective 3: How did your department measure this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</b>	Completion certificates in each subject matter for every officer issued by a certified course instructor.
<b>Objective 3: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</b>	100% participation
<b>Objective 3: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</b>	100%
<b>Objective 3: Did your department meet this objective?</b>	The department met this objective.
<b>Objective 3: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</b>	While all personnel were trained, it was quickly realized that ongoing training will be required at frequent intervals to address the high turnover of police personnel. Next year, quarterly in-service training sessions will be held to address new employees as well as to re-certify existing employees.

**Objective 4**

<b>Objective 4: What was this department's fourth objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.</b>	
<b>Objective 4: How did your department measure this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)</b>	
<b>Objective 4: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)</b>	
<b>Objective 4: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)</b>	
<b>Objective 4: Did your department meet this objective?</b>	
<b>Objective 4: What did your department learn from working toward this objective? What changes will you make based on this effort next year?</b>	

## Future Plans

<p><b>Please identify at least four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples.1) The Department of X will improve services levels by 5% as measured by our satisfaction survey. 2) The department to X will provide training in ABC for at least 73 MGA faculty and staff.</b></p>	<p>(1) The Police Department will provide "Rape Aggression and Defense Training" each semester to the campus community. (2) The Police Department will convert hard copy case files completed prior to current software systems (2007), to electronic format. (3) The Police Department will complete construction of a newly remodel headquarters building to suit current and future needs of the agency.</p>
<p><b>Based on this assessment, please share your thoughts on the current status and future direction of this department or area.</b></p>	<p>The police department has been highly supported by the university administration, even during challenging fiscal years. Personnel gains have been made, but still do not reflect best operating guidelines. Additional personnel and equipment will have to be acquired going forward to keep up with the increasing demands and high expectations of a campus community.</p>

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