Academic Advising

School of Business, Academic Advising

Reporting: Academic Year 2022

Academic and Student Support Assessment

Details about the Academic or Student Support Area

Prepared on:	8.16.2022
By:	Anthony Narsing
Email of person responsible for this report:	Business
Approximately how many students were	650 (Spring 2022)
served in this center/area this year?	

1. Institutional Process Objective (Shared) (Questions 2 - 9)

Objective 1: What was this school's first	The School will demonstrate a comprehensive
objective for this fiscal year? Objectives	approach to advising services through,
should be specific, measurable, and	general advising, support, availability,
achievable within one year.	planning, registration, decision support, goal
	setting, and progression'
Objective 1: Detail how your school	MGA Advising Assessment Survey – Shared
measured this objective. (Survey, budget	Question Set
number, number of participants, jobs	
completed, measurable time and/or effort)	
Objective 1: What was your target	80% of responding students report between a
outcome for this objective?	4 to 5 average (scale of 1 to 5) across all
	process elements evaluated.
Objective 1: At what level did the school	2 students were surveyed. 50% of responding
perform regarding this objective?	students reported between a 4 to 5 average
	(scale of 1 to 5) across all process elements
	evaluated.
Objective 1: Did your School meet this	Met
objective?	
Objective 1: What did your School learn	A comprehensive approach to advising was
working toward this objective? Based on	effective. Continue to build on trust, establish
the results what changes will you make	relationships, create ownership, personal
based on this effort next year?	planning with students, making time to learn
	more about the student.

2. School Level Process Objective (School Specific)

Objective 2: What was this school's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	The school will demonstrate a dedicated school-based approach to advising services. #55 My advisor takes adequate time to address my questions and concerns. #56 My academic advisor offers helpful suggestions when I have scheduling issues and conflicts.
Objective 2: Detail how your school measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	MGA Advising Assessment Survey – School Question Set
Objective 2: What was your target outcome for this objective?	80% of responding students report between a 4 to 5 average (scale of 1 to 5) across all process elements evaluated.
Objective 2: At what level did the school perform regarding on s objective?	2 students were surveyed. 45% of responding students reported between a 4 to 5 average (scale of 1 to 5) across all process elements evaluated.
Objective 2: Did your School meet this objective?	Met
Objective 2: What did your School learn working toward this objective? Based on the results what changes will you make based on this effort next year?	School-based advising approach is effective. Will set appropriate and realistic expectations. Determine student background.

3. Institution Wide Student Learning Outcomes (Shared) (Questions 11 - 22 by student class)

Grouped SLO 1: What was this school's	Students (dependent on their academic
first student learning objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	milestone) will report that they <i>know</i> • curricular requirements, academic
	standards, and academic milestones related to an intended/chosen academic program to graduate in a timely fashion university and college academic policies and procedures campus resources, programs, and support systems that promote academic success Students will report that they can develop an academic plan and assess degree progress through graduation critically reflect upon academic and career goals develop skills and strategies for academic success that include using institutional resources, policies, and procedures take responsibility for making decisions regarding their academic success
	MCA A Living Assessment Course
Grouped SLO 1: Detail how your school measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	MGA Advising Assessment Survey – Institutional Milestone SLO Question Set
Grouped SLO 1: What was your target outcome for this objective?	80% of responding students report between a 4 to 5 average (scale of 1 to 5) across all the question sets. (Reported out by Academic Year)(FR, SO, JR, SR)
Grouped SLO 1: At what level did the school perform regarding on s objective?	2 students responded to the survey. 1 Freshman – 30% 1 Sophomore –100% Junior – N/A Senior – N/A

Grouped SLO 1: Did your School meet this	No, we did not. This is based on the 2
objective?	responses!
Grouped SLO 1: What did your School	We will do a better encouraging student
learn working toward this objective? Based	participation in the survey. However, the
on the results what changes will you make	SOBUS does focus on providing students
based on this effort next year?	with the necessary resources needed for
	RPGs. Our goal is to always provide students
	with the highest quality of service when
	advising them.

4. School Level Student Learning Objectives (Individualized) (School Specific)

Grouped SLO 2: What was this school's	Students will demonstrate an understanding
second student learning objective for this	of the importance and value of advising.
fiscal year?	#57 I understand the importance of co-
	curricular programs for supporting and
	promoting my educational and life goals.
	#58 I recognize the value of developing a
	relationship with faculty and/or professionals
	within areas of interest to continue building a
	network that supports my goals.
Grouped SLO 2: Detail how your school	MGA Advising Assessment Survey – School
measured this objective?	Specific SLO Question Set
Grouped SLO 2: What was your target	80% of responding students report between a
outcome for this objective?	4 to 5 average (scale of 1 to 5) across the
	question set.
Grouped SLO 2: At what level did the	2 students were surveyed. 95% of responding
school perform regarding this objective?	students reported between a 4 to 5 average
	(scale of 1 to 5) across all process elements
	evaluated.
Grouped SLO 2: Did your School meet this	Met. However, this is based on a sample size
objective?	of two.
Grouped SLO 2: What did your School	We will do a better job of encouraging
learn working toward this objective? Based	students to participate in the survey. SOBUS
on the results what changes will you make	advisors always promote the importance of
based on this effort next year?	setting goals. Furthermore, students are
	directed to consult and engage with their
	professors. This approach fosters trust,
	support, and relationship-building.

Additional Assessment Information

Overall Use of Assessment Results for	
Continuous Improvement and Open Text	
Box For Assessment Comments:	
If the COVID-19 pandemic impacted this	Fewer students attended face-to-face meetings
assessment cycle, please provide specific	with advisors during Covid19. Increase in
details below.	virtual meetings and/ or via telephone. Face-
	to-face meetings continue to lag virtual and/
	or telephone meetings.