Air Traffic Management

Office or Department of Academic Affairs
Administrative Unit Assessment

Year Reporting: FY 20 (July 2019-July 2020)

Department and Assessment Report Information

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For which department or area are you reporting?	Air Traffic Management
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Departmental Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

What is the mission statement for this	The Aviation Science and Management	
department/area? Your mission should explain	department educates students for careers as	
why the department/area exists and who it	professional pilots, air traffic controllers,	
serves.	managers, by providing highly advanced training	
	in a learning environment that prepares students	
	for the demands of the aviation industry.	

What are the goals for this department? These	Goal 1: Provide high quality education to meet		
should be the "big things" the department/area	the needs of the Air Traffic Control sector		
intends to accomplish within 5 years.	worldwide.		
	Goal 2: Maintain an environment where Air		
	Traffic Control students can progress and		
	graduate in a timely manner.		
	Goal 3: Utilize the expertise that our Air Traffic		
	Control Faculty bring to the University to support		
	the needs of the industry.		

Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY20. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY21.

Objective 1	
Objective 1: What was this department's first objective for this fiscal year? Objectives should	Increase the number of students enrolled in the Air Traffic Control degree by 10%
be specific, measurable, and achievable within one year.	
Objective 1: Detail how your department	Number of students
measured this objective? (Survey, budget	
number, number of participants, jobs	
completed, measurable time and/or effort)	
Objective 1: What was your target outcome for	10% increase from July 2019 of 44 students
this objective? (1.e. 80% participation, 5%	
enrollment growth, 7% change in engagement)	
Objective 1: At what level did the	We had an 8% decrease in enrollment to 35
department/area achieve on this objective?	students.
(This should be a number, i.e. 82%, 6%, 345	
attendees, 75% engagement)	
Objective 1: Did your department meet this	The department did not meet this objective.
objective?	
Objective 1: What did your department learn	The ATC industry is recovering from some hiring
from working toward this objective? What	rule changes. This number of students should
changes will you make based on this effort next	continue to increase.
year?	

Objective 2: What was this department's second	Increase scholarly activities among faculty by 3%
objective for this fiscal year? Objectives should	
be specific, measurable, and achievable within	
one year.	
Objective 2: Detail how your department	Scholarly activities such as presenting at
measured this objective? (Survey, budget	conferences.
number, number of participants, jobs	
completed, measurable time and/or effort)	
Objective 2: What was your target outcome for	3%
this objective? (1.e. 80% participation, 5%	
enrollment growth, 7% change in engagement)	
Objective 2: At what level did the	20%
department/area achieve on this objective?	
(This should be a number, i.e. 82%, 6%, 345	
attendees, 75% engagement)	
Objective 2: Did your department meet this	The department met this objective.
objective?	
Objective 2: What did your department learn	We have to continually find ways for faculty to be
from working toward this objective? What	involved in scholarly activity.
changes will you make based on this effort next	
year?	

Objective 3: What was this department's third	Increase the number of graduates by 10%
objective for this fiscal year? Objectives should	increase the number of graduates by 1070
be specific, measurable, and achievable within	
one year.	
Objective 3: Detail how your department	Number of graduates
measured this objective? (Survey, budget	
number, number of participants, jobs	
completed, measurable time and/or effort)	
Objective 3: What was your target outcome for	10% increase
this objective? (1.e. 80% participation, 5%	
enrollment growth, 7% change in engagement)	
Objective 3: At what level did the	The number of graduates stayed exactly the
department/area achieve on this objective?	same.
(This should be a number, i.e. 82%, 6%, 345	
attendees, 75% engagement)	
Objective 3: Did your department meet this	The department did not meet this objective.
objective?	
Objective 3: What did your department learn	Increasing the number of graduates will increase
from working toward this objective? What	with enrollment. We have increased enrollment
changes will you make based on this effort next	over the past three semesters so out number of
year?	graduates will also increase. Hiring of these
,	graduates depend heavily on hiring by the FAA.
	Therefore, in order to increase the number of
	graduates, the FAA will need to show a need for
	more controllers, which will in turn increase our
	enrollment.

Objective 4: What was this department's fourth objective for this fiscal year? Objectives should	Increase faculty service to the profession and community.
be specific, measurable, and achievable within	- Community
one year.	
Objective 4: Detail how your department	Participation in community and school events
measured this objective? (Survey, budget	such as attending outreach activities into the
number, number of participants, jobs	community high schools.
completed, measurable time and/or effort)	
Objective 4: What was your target outcome for	20% increase in engagement
this objective? (1.e. 80% participation, 5%	
enrollment growth, 7% change in engagement)	
Objective 4: At what level did the	25% increase
department/area achieve on this objective?	
(This should be a number, i.e. 82%, 6%, 345	
attendees, 75% engagement)	
Objective 4: Did your department meet this	The department met this objective.
objective?	
Objective 4: What did your department learn	It is important to stay engaged with the
from working toward this objective? What	community and school activities in order to give
changes will you make based on this effort next	back to the community
year?	

Future Plans

Please identify and detail three to four measurable objectives for the next fiscal year. In	Increase enrollment for the AAS in Air Traffic Management degree by 10% from previous years
listing the objectives, please use the format	enrollment. Increase the number of graduates by
shown in these examples.1) The Department of	10% from the previous years graduates. To
X will improve services levels by 5% as measured	increase the use of D2L to meet the needs of the
by our satisfaction survey. 2) The department of	students during the COVID-19 crises.
X will provide training in ABC for at least 73	
MGA faculty and staff.	
Based on this assessment, please share your	Before COVID-19, this department has shown a
thoughts on the current status and future	steady, although small, increase in enrollment. If
direction of this department or area.	it is not heavily affected by this pandemic, I
	expect to see this increase continue, both in
	enrollment and graduates.

Open Box for Additional Comments

Open Text Box For Assessment Comments:	
If the COVID-19 pandemic impacted this	
assessment cycle, please provide specific details	
below.	