

Information Technology

Office or Department of Academic Affairs

Administrative Unit Assessment

Year Reporting: FY 20 (July 2019-July 2020)

Department and Assessment Report Information

Prepared on: 8/6/2020 2:40:16 PM	Prepared by: johnathan.yerby@mga.edu
For which department or area are you reporting?	Information Technology
What is the name and MGA email address of the person responsible for this report?	Johnathan Yerby, johnathan.yerby@mga.edu

Departmental Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

What is the mission statement for this department/area? Your mission should explain why the department/area exists and who it serves.	Our Department of Information Technology has programs that prepare students to solve problems and apply new technologies within an increasingly interconnected and changing global environment. They emphasize career success through lifelong learning and professional development at all levels of the curriculum.
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What are the goals for this department? These should be the "big things" the department/area intends to accomplish within 5 years.	Continue to grow the national reputation of the program and institution. Continue earning designation as an ABET accredited program and National Security Agency (NSA) Center of Academic Excellence in Cyber Defense. Have a large Master of Science in IT degree program. Have a Doctoral program in Information Technology with a high demand.
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Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY20. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY21.

Objective 1

Objective 1: What was this department's first objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Have enrollment goal of 800 to 1100 students across the department.
Objective 1: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	This objective is measured through analyzing the enrollment data reports.
Objective 1: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	No decrease in enrollment
Objective 1: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	100% - the enrollment grew
Objective 1: Did your department meet this objective?	The department exceeded this objective.
Objective 1: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	<p>Our program continues to be in very high demand. We will continue utilizing the same strategies and hope to add quality faculty to sustain the growth.</p> <p>Stay engaged with students, find low cost ways to recruit and advertise the program, use professional advisors and faculty mentors. Have quality faculty capable of teaching competitive technical topics that learners are seeking.</p>

Objective 2

Objective 2: What was this department's second objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Revise curriculum to meet the needs of students and industry.
Objective 2: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	The Department's curriculum committee and full faculty met to review the curriculum throughout the year.
Objective 2: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	Review concentrations and new courses.
Objective 2: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	100%
Objective 2: Did your department meet this objective?	The department met this objective.
Objective 2: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	The department learned that we had some courses that were becoming outdated and that there are other new topics that our students would benefit from adding. We will delete or modify the courses that are becoming outdated, add some new courses, and offer some special topics.

Objective 3

Objective 3: What was this department's third objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Engage in scholarship that supports the mission of the department.
Objective 3: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	Eight full-time faculty members and all three administrators published in a journal, proceeding, or presented at a peer-reviewed conference. Four faculty and one administrator participated in scholarship of teaching and learning by participating in faculty learning communities.
Objective 3: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	100%
Objective 3: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	100%
Objective 3: Did your department meet this objective?	Yes, this goal was met.
Objective 3: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	Our Department consistently produces high quality scholarship. We will plan to continue encouraging and supporting high quality scholarship.

Objective 4

Objective 4: What was this department's fourth objective for this fiscal year? Objectives should be specific, measurable, and achievable within one year.	Engage the community and institution in service.
Objective 4: Detail how your department measured this objective? (Survey, budget number, number of participants, jobs completed, measurable time and/or effort)	The frequency and number of service opportunities.
Objective 4: What was your target outcome for this objective? (1.e. 80% participation, 5% enrollment growth, 7% change in engagement)	Offer at least five opportunities to the community and serve on institution committees and task force assignments.
Objective 4: At what level did the department/area achieve on this objective? (This should be a number, i.e. 82%, 6%, 345 attendees, 75% engagement)	100%
Objective 4: Did your department meet this objective?	The department exceeded this objective. The department engaged in more than ten community based service activities.
Objective 4: What did your department learn from working toward this objective? What changes will you make based on this effort next year?	The department learned that we are a great resource to the community and institution. We will use a calendar system to plan for capacity to serve. Our demand outpaces our resources. We pick the most impactful opportunities.

Future Plans

<p>Please identify and detail three to four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples.1) The Department of X will improve services levels by 5% as measured by our satisfaction survey. 2) The department of X will provide training in ABC for at least 73 MGA faculty and staff.</p>	<p>The Department will publish at least 5 scholarly articles in the next year. The Department will revise curriculum to ensure efficiency and demand are being met. The Department will strive to have total enrollment above 900 students.</p>
<p>Based on this assessment, please share your thoughts on the current status and future direction of this department or area.</p>	<p>The department is poised for success. Our major challenge is needing qualified faculty to teach the growing number of courses in highly technical fields.</p>

Open Box for Additional Comments

<p>Open Text Box For Assessment Comments:</p>	
<p>If the COVID-19 pandemic impacted this assessment cycle, please provide specific details below.</p>	<p>Not this cycle, but some of the service goals for the upcoming year will change.</p>

