Cybersecurity

Office or Department of Academic Affairs

Administrative Unit Assessment Report Information

Year Reporting: FY21 (July 2020 – June 2021)

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Department Mission and Goals

The mission and goals of the department should be consistent over a 5 year period, although some institutional changes may necessitate and prompt a change in mission or goals for specific departments. In this section, you will report the mission statement for your department as well as the long term goals (5 year range) for the department.

6. What is the mission statement for this department/area? Your mission should explain why the department/area exists and who it serves.	Implement and manage Middle Georgia State University's cybersecurity program and services and lead the development and execution of the organization's cybersecurity program.

7. What are the goals for this department? These should be the "big things" the department/area intends to accomplish within 5 years.	Improve the risk assessment process Improve configuration management Improve endpoint protection Improve Cybersecurity Awareness Modernize the wireless network Increase Multifactor Authentication Usage

Objectives

Each year, every department should identify objectives the department hopes to accomplish in the next year. These should align with departmental goals and the MGA strategic plan. In the next section you will be reporting on the objectives you set and whether or not you achieved them in FY21. Later in the document you will report on objectives you hope to accomplish in the coming fiscal year, FY22.

This is the first unit assessment. Not applicable for this cycle, but set goals for next year.

Future Plans

32. Please identify and detail three to four measurable objectives for the next fiscal year. In listing the objectives, please use the format shown in these examples.1) The Department of X will improve services levels by 5% as measured by our satisfaction survey. 2) The department of X will provide training in ABC for at least 73 MGA faculty and staff.	1) Cybersecurity will implement a new configuration management system (Intune). 2) Cybersecurity will implement a new antivirus software (Microsoft Endpoint Protection). 3) Cybersecurity will reach 80% completion rate for Fall Cybersecurity Awareness Training 4) Cybersecurity will upgrade 55 older wireless access points in Macon (ADM, TEB, CSS and MATH) and Warner Robins (ASB, OAK, THO) to a more modern standard.

Open Box for Assessment Comments

33. Based on this assessment, please share your thoughts on the current status and future direction of this department or area. Use this space to summarize overall use of assessment results for continuous improvement and open text box for assessment comments:	Since March 2019 Cybersecurity has seen an increased focus by the University System of Georgia. •The Business Procedures Manual has been updated with new requirements •The IT Handbook has been updated with new requirements •USG Internal Audit has audited for GLBA compliance •USG Internal Audit has audited for endpoint compliance. This has revealed gaps in the current status and desired status of the Cybersecurity department that will be addressed in the future with goals and yearly objectives. Transition of Resnet to 3rd party provider has made a significant number of newer access points available for redeployment.
37. If the COVID-19 pandemic impacted this assessment cycle, please provide specific details below.	Security of VPN endpoints has become more important.

MGA's Strategic Plan

34. Based on your goals and objectives listed above please indicate their connection with MGA's Strategic Plan (https://www.mga.edu/about/docs/Strategic_Plan_Overall_DB.pdf) by checking all associated and relevant Imperatives / Strategies from the list below. (Check all the apply)	Grow Enrollment with Purpose 1. Expand and enrich the face to face student experience, Grow Enrollment with Purpose 2. Expand and enrich online instruction into new markets, Own Student Success 4. Expand student engagement and experiential learning, Build Shared Culture 5. Attract talent and enhance employee development and recognition, Build Shared Culture 6. Sustain financial health through resourceful fiscal management
35. Please indicate which of the following actions you have taken as a result of the 2020/2021 Assessment Cycle (Note: These actions are documented in reports, memos, emails, meeting minutes, or other directives within the reporting area) (Check all the apply)	NA. This is the first unit assessment.

Other

36. Please indicate (if appropriate) any local, state, or national initiatives (academic or otherwise) that are influential in the operations, or goals, and objectives of your unit. (Complete College Georgia, USG High Impact Practice Initiative, LEAP, USG Momentum Year, Low-Cost No-Cost Books, etc)	USG Business Procedures Manual implementation Phase 1 and Phase 2 (Privacy) USG Internal audits State Financial Aid Audits USG Cybersecurity Initiatives – Measured with mitigation checklists
38. Mindset Update (Academic Deans ONLY) Please provide an update on the implementation of your school based mindset plan/strategy. Include any adjustments to metrics for the AY20/21 as well as outcomes associated with your appraisal of your schools activities.	