Provost's Comprehensive Program Review Report

Institution: Middle Georgia State University **Academic Program Name: A.S. in Nursing**

CIP Code: 513801

College or School: School of Health & Natural Sciences

Department: Nursing

Date of Last Internal Review: 2017

Outcome of Previous Program Review (brief narrative statement): N/A (no comments by Provost other than program meets requirements and will be retained.)

Current Date: 5/18/2022

Provost Response: Academic Affairs acknowledges the documented value of the A.S. in Nursing. It is a viable and valuable academic program independently within the School of Health and Natural Sciences. The program's demonstrable commitment to academic strategic planning and innovation have yielded positive enrollment that shows promise for years to come as the department focuses on enhancing the professional pathways available to its student body. Program outcomes and market demands have yielded investments and dedicated resources from the USG supporting program expansion and enhancement.

Program Quality and Productivity Improvement Plan: Following a review of the Chairs Report, the IERB comments, and the Deans report, the Office of the Provost concurs with the findings and supports the documented plan of action.

- Market the AS in Nursing as a foundation pathway for the RN-BSN in Nursing;
- Market (partner) with regional high schools;
- Demonstrate (market) job opportunities to graduates;
- Continue to focus on "at risk" students as part of a comprehensive early innovation strategy;
- Monitor the results of the dedicated Nursing Program Success Coach (graduation and NCLEX pass rate).

Categorical Summation

Check any of the following to categorically describe action(s) the institution will take concerning this program.

X Program MEETS Institution's Criteria

- X Program is critical to the institutional mission and will be retained.
- X Program is critical to the institutional mission and is growing or a high demand field and thus will be enhanced.

☐ Program PARTIALLY MEETS Institution's Criteria and will be re-evaluated in
□ Program DOES NOT MEET Institution's Criteria
Program will be placed on a monitoring status.
Program will undergo substantive curricular revisions.
☐ Program will be deactivated.
☐ Program will be voluntarily terminated.
☐ Other (identify/add text):

Provost or VPAA Signature: Www. Sullander: 6/1/2022

Comprehensive Program Review Report

Academic Program Name: AS in Nursing

College or School: Health & Natural Sciences

Department: Nursing

Date of Last Internal Review: Spring 2017

Outcome of Previous Program Review (brief narrative statement, if applicable):

Current Date: 4/6/2022

Executive Summary: Provide a summary related to the academic program's quality, viability, and productivity of efforts in teaching and learning, scholarship, and service as appropriate to the institution's mission. If this is the initial review of the program address how the program is/is not meeting the enrollment and credit hour projects contained in the original program proposal. Include a statement of plans for action based on the overall categorical summation contained in the next section.

The Associate of Science in Nursing (ASN) program continues to be a high quality, viable, and productive program. As stated in the university's mission, the ASN program continues to "educate and graduate inspired, lifelong learners whose scholarship and careers enhance the Middle Georgia region through professional leadership, innovative partnerships, and community engagement". According to the U.S. Bureau of Labor Statistics, the job outlook for Registered Nurses will grow significantly over the next 10 years.

Overall, there has been steady growth in the enrollment of the ASN program. Although there has been a slight decrease in graduation rates which may be associated with the disruption caused by the COVID-19 pandemic between 2020 and 2021, I am optimistic the trend will rebound to more growth in graduation status prior to the next Comprehensive Program Review timeframe in 2027. A new strategic plan has been implemented to increase growth that includes (1) creating virtual and informative webinars, (2) establishing relationships with area Health Occupation Students of American (HOSA) high school student groups, and (3) offering tours of our campus facilities in addition to partnering with the efforts of our recruiters from the Office of Admissions. In addition, nursing personnel and committees have been tasked with identifying at-risk students early in the program in order to offer remediation services. A Nursing Program Success Coach position has been created to ensure students remain on track towards graduation and the successful first time passage of the NCLEX exam. Faculty, staff, and students continue to be committed to learning, scholarship, and service in the nursing profession and within their respective communities.

Categorical Summation

Check any of the following to categorically describe action(s) the institution will take concerning this program.
□X Program MEETS Institution's Criteria
 □X Program is critical to the institutional mission and will be retained. □X Program is critical to the institutional mission and is growing or a high demand field and thus will be enhanced.
□ Program DOES NOT MEET Institution's Criteria
 □ Program will be placed on a monitoring status. □ Program will undergo substantive curricular revisions. □ Program will be deactivated. □ Program will be voluntarily terminated. □ Other (identify/add text):
Academic Dean Signature: Dean of Graduate Studies Signature (when applicable):
Date: 4/6/2022

IERB's Comprehensive Program Review Rubric and Evaluation

Date Reviewed: 03/08/2022

Program Reviewed: A.S. in Nursing

Contextual Notes: Summarize any demographic or environmental factors described in the introduction that might significantly impact assessment of the program

Currently, the plans are maintaining the NCLEX pass rate and strengthening program on-time completion rates. identified at-risk students are advised by a single faculty experienced with remediation of students with the LEAP method.

A test committee was established to review and monitor test blue printing and exam items to ensure integrity and best practice.

Job turnover and burnout with new graduates are real concerns due to nursing shortages and the strain that COVID has put on healthcare workers for continued program growth.

Mandatory vaccination requirements are also of concern for applicant numbers.

There is no information about the demographic and/or environmental factors mentioned. Steady enrollment and graduation.

Area of Focus	Exemplary Area	Satisfactory Area	Area of Concern	No Evidence	Notes
Enrollment	Excellent growth over the				Strongly positive enrollment trends on
	past five years in Dublin				both campuses.
	and Cochran, though there				Strongly positive enrollment trends over
	is a decline in the last year				the five-year period, and from Fall 2017
	of Dublin possibly due to				to Fall 2021.
	the pandemic.				
Graduation Trends	Graduation rates are				Greatly exceeds USG benchmarks for
USG benchmark:	healthy and trending				five-year period and FY17-FY21.
	upwards in Dublin and				Steady graduation number with a big
Bachelor's Degrees:	Cochran.				leap in 2020. 5 year Growth rate is 8%.
10 graduates/year					

IERB's Comprehensive Program Review Rubric and Evaluation

Graduate, Associate's or Certificates: 5 graduates/year			
Programs falling under these benchmarks are designated as "low performing"			

Program Strengths of Note:

Very strong numbers enrolled and graduated over the five-year period.

High NCLEX pass rate. Job market is strong for nursing.

Areas of Concern:

Downward enrollment trend on Dublin Campus Fall 2020-Fall 2021, though numbers still improved from Fall 2017.

There is discussion of the program being available and formerly active in Warner Robins and Macon, yet no explanation as to why they do not have any students. Is the data missing, or were the programs suspended on those campuses?

IERB's Comprehensive Program Review Rubric and Evaluation

Other Comments:

Good understanding of how market trends affect enrollment and completion.

Not sure why there was discussion of the programs being consolidated in 2013 as this is for the past 5 years, which is after 2013.

Comprehensive Program Review

FY 2021 - 2022

Institution: Middle Georgia State University

Academic Program: A.S. in Nursing

School: School of Health & Natural Sciences

Department: Nursing

CIP Code: 513801

Date of Last Internal Review: Spring 2017

Faculty Completing Report: Kendra Russell

Current Date: 1/4/2022

5 Year Enrollment by Campus and Graduation Trends

Enrollment

Campus	Fall	Fall	Fall	Fall	Fall	5 YR	Fall 2017
	2017	2018	2019	2020	2021	Growth	compared
							to Fall
							2021 only
Cochran	86	88	85	86	99	3.58%	15%
Dublin	43	68	63	100	82	17.51%	91%
Total	129	156	148	186	181	8.84%	40%

Graduates

• For data consistency, the fiscal year is in which the degree was awarded. For examples, fiscal year 2019 includes degrees conferred in Summer 2018, Fall 2018, and Spring 2019.

FY 2018	FY 2019	FY 2020	FY 2021	5 YR Growth	FY17
					compared
					to FY21 only
43	58	75	55	8.29%	38%

Program purpose and mission

The mission of the Middle Georgia State University Nursing Program is to provide quality evidence-based nursing education to a diverse student population. The purpose of the nursing programs is to prepare culturally sensitive graduates who are committed to provide safe and effective nursing care through health promotion and disease prevention and are able to use clinical reasoning skills in the provision of care.

Alignment of program mission with department, school, and institutional mission

The program is in alignment with the school and institutional mission as demonstrated by the table below with common words and themes bolded.

MGA Mission and Values	SOHNS	Department of Nursing
	Mission	Mission/Philosophy
Mission:	Mission:	Mission:
The mission of MGA is to educate and graduate	The mission of	The mission of the Middle Georgia State
inspired, lifelong learners whose scholarship and	the School of	University Nursing Program is to provide
careers enhance the region through professional	Health &	quality evidence-based nursing
leadership, innovative partnerships, and	Natural	education to a diverse student
community engagement.	Sciences is to	population. The purpose of the nursing
	deliver	programs is to prepare culturally
Values:	evidence-based	sensitive graduates who are committed
We commit to four core values in what we do and	health	to provide safe and effective nursing care
represent:	education	through health promotion and disease
<u>Stewardship</u>	programs and	prevention and are able to use clinical
Reminding us of our moral and public	to prepare	reasoning skills in the provision of care.
commitment to the people we serve on and off	ethical,	
campus and tasking each of us with the	humanistic,	Philosophy with Conceptual Framework:
responsibility to marshal our time, talents, and	culturally	To continuously improve the quality and
resources for the "Common Good".	competent	safety of the healthcare systems , future
<u>Engagement</u>	graduates,	nurses must be prepared with the
Recognizing that learning is a social activity and	ready to serve	appropriate knowledge, skills, and
that we cannot fulfill our mission of public higher	as leaders in	attitudes (KSAs).
education without collaborating with those on	our region's	
our campuses and outside our doors in our	ever-changing	In addition to the six (6) QSEN concepts
communities.	healthcare	(patient-centered care, teamwork/
Adaptability	environment.	collaboration, evidence-based practice,
A cornerstone of human growth, individual and		safety, quality improvement,
collective, and a necessary hallmark of progress		informatics), the faculty elected to add
and success, requiring us to lead and manage		the concepts of leadership and
change – not be simply affected by it.		professionalism to the framework.
Learning The second array that of learning the		
These values underpin that of learning , the		
reason we exist as an institution and why students entrust us and also what we each must do		
continuously as faculty and staff to stay abreast of		
expanding and changing fields of knowledge and		
grow professionally.		
Brow professionally.		

Program age, tracks, concentrations, etc.

In January 2012, there was a consolidation of Middle Georgia College and Macon State College as mandated by the University System of Georgia. The result was Middle Georgia State University. Both Middle Georgia College and Macon State College had nursing programs which resulted in a combining and merging of nursing curricula. Middle Georgia College had an accredited Associate of Science in Nursing (ASN) program, which was taught on the campuses in Cochran and Dublin, while Macon State College had an ASN program which was taught on the Macon and Warner Robins campuses. The target date for the consolidated institution and merged nursing programs was January 1, 2013. The current ASN curriculum delivered at MGA was developed and implemented in the Fall of 2013. The impetus for the curriculum change was as a result of the consolidation of the nursing programs. The first class to graduate from the new ASN curriculum was in May of 2015.

Currently, the ASN program is offered on the Cochran and Dublin campuses for Middle Georgia State University. However, the ASN program has been delivered on the Warner Robins, Dublin, Cochran, and Macon campuses in the past. In Spring 2014, ASN students could complete a program option, Fast Track (FT) with a spring entry. This option allowed students to take 10 hours during the summer to complete the program in 4 consecutive semesters. The FT option was terminated after the Spring 2016 admission at the Warner Robins and Dublin campuses due to poor program completion.

 ASN program, 4 semesters, 67 total credit hours (33 general education hours, 34 nursing credit hours), approved locations - Macon, Warner Robins, Cochran, Dublin

Accreditation information/status

The Associate nursing program at Middle Georgia State University located in Macon, Georgia is accredited by the:

Accreditation Commission for Education in Nursing (ACEN) 3390 Peachtree Road NE, Suite 1400 Atlanta, GA 30326 404.975.5000

The most recent accreditation decision made by the ACEN Board of Commissioners for the Associate nursing program is Continuing Accreditation.

View the public information disclosed by the ACEN regarding this program at http://www.acenursing.com/accreditedprograms/programsearch.htm

Method(s) of delivery

The ASN curriculum is delivered face to face at both locations.

Changes since last review

Due to program growth and to meet state requirements for faculty to student ratios new faculty lines were added. In 2019, there were 9 full-time ASN faculty with a seasoned Coordinator, Dawn Knight. Currently, there are 10 full-time faculty assigned to the ASN program.

The ASN program is a career degree and in Fall 2018 adopted the Quality and Safety Education of Nurses (QSEN) concepts to guide the curriculum and to develop end of program student learning outcomes (EPSLOs). The ASN program incorporates the standards and competencies recommended by the ANA Standards of Practice, ANA Code of Ethics, Joint Commission National Patient Safety Goals, North America Nursing Diagnosis Association (NANDA), and the Georgia Board of Nursing Practice Act. In addition to the QSEN concepts, professionalism and leadership concepts within the management of and provision of care were also included. With this in mind, eight new EPSLOs were developed.

ASN EPSLOs

- 1. Evaluate nursing care to clients and families across the lifespan from diverse backgrounds in a variety of settings that is compassionate, age and culturally appropriate and based on client's preferences, values and needs.
- 2. Collaborate with members of the interprofessional healthcare team in the coordination of safe, quality care for clients and families so that optimal client outcomes are achieved, and continuity of care is maintained.
- 3. Demonstrate use of best current evidence and clinical expertise when making clinical decisions in the provision of patient-centered care.
- 4. Provide a safe environment for client, self and others.
- 5. Promote the development and implementation of quality improvement strategies to advance health care services.
- 6. Integrate information technology into the provision of client care.
- 7. Practice nursing in a professional, ethical and legal manner.
- 8. Use leadership, management and priority setting skills in the provision and management of safe, quality patient-centered care.

Benchmarks of progress

The ASN program has had strong enrollment and enrollment growth since the last review. Students are matriculating and graduating from the program. In addition, the ASN program tracks NCLEX pass rates and on-time program completion. The ASN 2021 NCLEX pass rate is 94.74% and the on-time completion rate for the 2018 cohort is 60%.

The ASN program is strong and has good outcomes based on program outcomes, enrollment, and graduation trends.

Plans for action

Currently, the plans are maintaining the NCLEX pass rate and strengthening program on-time completion rates. Identified at-risk students are advised by a single faculty experienced with remediation of students with the LEAP method. A test committee was established to review and monitor test blue printing and exam items to ensure integrity and best practice.

Shifting trends and market forces that may impact program demand

Currently, the job market is strong for nursing. However, job turnover and burnout with new graduates are real concerns due to nursing shortages and the strain that COVID has put on healthcare workers for continued program growth. Mandatory vaccination requirements are also of concern for applicant numbers.

^{*}The narrative should be as direct as possible and no longer than three pages.

MEMORANDUM

February 11, 2022

To: Dr. Laura Thomason, Credentialing Officer; Dr. David Jenks, Provost; Mrs. Jennifer Jones, Operations Manager, Office of the Provost; Mr. Christopher Tsavatewa, Director of Institutional Effectiveness; Dr. Kevin Cantwell, Special Assistant to the President and IAL, SACSCOC

CC: Pam Booker, Executive Director, Human Resources

From: Donna Ingram, Chair, Department of Nursing

Re: Re-Credentialing of faculty members CPR Year 2021-2022 School of Health and Natural Sciences, Department of Nursing

Academic Year 2021-2022 Roster

Gee, Rebecca		Full-Time
Collins, Jennifer		Part-Time
Smith, Christopher A		Full-Time
Salter, Wendy		Part-Time
Matthews, Crystal	5	Part-Time
Howard, Lawrence		Full-Time
Wallace, Lacey S		Full-Time
Seabrooks, Kim		Full-Time
Tapley, Amanda	3	Part-Time
Jackson, Teri		Full-Time
Saxon, Jo Ann		Part-Time
Martin, Kristie		Part-Time
Roberts, Crystal	, , , , , , , , , , , , , , , , , , , ,	Full-Time
Randall, Courtney	-	Part-Time
Heath, Bonnie		Part-Time
Butler, Rebecca		Part-Time
Stevenson, Cierra		Full-Time
Herriott, Victoria		Full-Time
Johnson, Kim K		Full-Time
Smith, Rachel		Part-Time
Idowu-Ogundipe, Olubusola		Part-Time
Hollins, Joyce S		Full-Time
McBurrough, Stephanie		Part-Time
Mannella, Leanne		Part-Time
Woolfolk, Tania	<u> </u>	Part-Time

Greene, Lawanda R Bryon, Felicia Mills, Jeremy T Walker, Kelly Loyd, Darquita M Madison-Harswell, Kendra Stone, Eva Thomas, Dorothy Lary-Waller, Jechell Kamera, Josephine Ogoh, Chidinma Fuller, Dawn Eady, Luke Johnson, Tierra Wells Pierce, Patrice Wilbur, Keri E Knight, Katurah Dawn Mann, Debra Wyatt, Dana Coody, Danielle Adams, Angela Denise Hill, Kassi D Rowell, Michelle Sulinski, Kristen Watkins, Jenna Gallemore, Tekeria Ingram, Donna Thompson Wiggins, Anthony Butts, Patsy J Jones, Melva A Yeager, Yvette Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle Ausborn, Shanita		
Mills, Jeremy T Walker, Kelly Loyd, Darquita M Madison-Harswell, Kendra Stone, Eva Thomas, Dorothy Lary-Waller, Jechell Kamera, Josephine Ogoh, Chidinma Fuller, Dawn Eady, Luke Johnson, Tierra Wells Pierce, Patrice Wilbur, Keri E Knight, Katurah Dawn Mann, Debra Wyatt, Dana Coody, Danielle Adams, Angela Denise Hill, Kassi D Rowell, Michelle Sulinski, Kristen Watkins, Jenna Gallemore, Tekeria Ingram, Donna Thompson Wiggins, Anthony Butts, Patsy J Jones, Melva A Yeager, Yvette Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle	Greene, Lawanda R	
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Gallemore, Tekeria Ingram, Donna Thompson Wiggins, Anthony Butts, Patsy J Jones, Melva A Yeager, Yvette Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle	Sulinski, Kristen	
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Ingram, Donna Thompson Wiggins, Anthony Butts, Patsy J Jones, Melva A Yeager, Yvette Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle	Gallemore, Tekeria	
Wiggins, Anthony Butts, Patsy J Jones, Melva A Yeager, Yvette Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle		
Butts, Patsy J Jones, Melva A Yeager, Yvette Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle		
Jones, Melva A Yeager, Yvette Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle		
Yeager, Yvette Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle	•	
Hadden, Shelby Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle		
Daly, Shannon Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle		
Lee, Kinzie J Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle		<u> </u>
Russell, Kendra C Fingles, Debra Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle		
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Underwood, Tara Plaxico, Elisha Hopko, Shelly Tehrani, Danielle		
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Hopko, Shelly Tehrani, Danielle		
Tehrani, Danielle	W. W. C	
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Turner, Amy) Full-Time
Thomas, Ophelia	Part-Time
Rafford, Autumn	Full-Time
Wilson, Nancy	Full-Time
Rogers, Kali Patterson	Part-Time
Smith, Christine	Full-Time
Jolly, Tammy	Part-Time
Eady, Molly Bracknell	Part-Time
Alligood, Jessica	Part-Time
Tucker, Kimberly	Full-Time
Demaro, Michelle	Part-Time
Agbebi, Oluwakemi	Part-Time
Stephens, Lesley	Part-Time

Recognizing that qualified, effective faculty members are essential to the execution of Middle Georgia State University's mission and to ensure the quality and integrity of its academic program, each academic program will undergo faculty re-credentialing and review during their calendared comprehensive program review year.

As of AY22, the above faculty members in the Department of NAME, School of NAME, hold adequate credentials and/or qualifications for meeting program goals and objectives and the student learning outcomes of the courses assigned.

This memo serves as an attestation that department leadership has:

- 1. Reviewed MGA's Faculty Handbook and Appendix 1: Faculty Credentialing Guidelines (Approved and Updated 4/2/21)
- 2. Reviewed MGA's historical faculty rosters (Fall 2019 to Spring 2022)
- 3. Reviewed each individual faculty member's file
- 4. Updated the file as appropriate to reflect any changes
- 5. Secured or updated any documents needed to authenticate credentials and/or qualifications (e.g., transcripts, licensure certificates, etc.)
- 6. Discussed with the faculty member any changes in their course credentialing status
- 7. Reviewed faculty credentialing records and changes with the institution's Faculty Credentialing Officer as needed

In signing this memo, the department and school leadership attest that all rostered faculty referenced above hold appropriate credentials and/or qualifications that are justified and documented, and submit them for review to MGA's Faculty Credentialing Officer.

Note: while faculty re-credentialing occurs in conjunction with the CPR cycle (3 years for new programs and 5 years for existing programs), department leadership are required to maintain

documentation of appropriate credentials and/or qualifications annually as captured by the faculty roster, to account for changes in course assignment or new qualifications secured between CPR cycles.

Department Chair: Donna Ingram

Date: 2.9.2022

Dean: Dean:

In signing this memo, Faculty Credentialing Officer affirms that the above-referenced faculty hold appropriate credentials and/or qualifications and that those credentials are justified and documented per MGA policy and procedure. A copy of this memo shall be included in the file of each referenced faculty member.

Faculty Credentialing Officer:

Date: 04/15/2021

1. Note: Appendix 1: Department XXXXXXXXXXXXXXXXXXXXXX Faculty Roster (Fall 2019 to Spring 2022)